

Cabinet's Response to Scrutiny Review Urinary Incontinence

Recommendation	Cabinet Decision (Accepted/ Rejected/ Deferred)	Cabinet Response (detailing proposed action if accepted, rationale for rejection, and why and when issue will be reconsidered if deferred)	Officer Responsible	Action by (Date)
1. RMBC Streetpride and partner agencies such as SYPTE should ensure all public toilets in the borough are clean and well equipped to meet the needs of people who have urinary incontinence, including suitable bins for the disposal of equipment and disposable products.		<p>It is highlighted that Streetpride are not responsible for public toilets.</p> <p>Response by SYPTE</p> <p>They have confirmed that the toilet facilities provided by SYPTE at its Interchanges meet the requirements recommended in Urinary Incontinence Scrutiny review. All SYPTEs toilet facilities are appropriately maintained, regularly cleaned and re-provisioned with consumable products throughout the day including weekends to ensure a pleasant customer experience.</p> <p>Response by Asset Management – Facilities Team</p> <p>They have confirmed that toilet facilities in Rotherham have suitable waste disposal systems are cleaned regularly to meet the needs of people with urinary incontinence.</p>	<p>Dave Whittle SYPTE Centre Manager – Interchanges and Retail Tel: 01709 515833</p> <p>Kim Phillips</p>	January 2015
2. RMBC Sport and Leisure team should establish greater links with the Community Continence Service in order to support people to participate in appropriate sport and physical activity.		<p>Response by Active Rotherham</p> <p>They have agree to work more closely with the Community Continence Service and take further guidance on how to improve the pathways to physical activity from the service. Suggestions include literature for patients and information on suitable exercises for pelvic floor to be added the new Get Active Rotherham website which is currently under development.</p>	Steve Hallsworth	January 2015

<p>3. RMBC Sport and Leisure team should liaise with other sport and leisure activity providers to consider building more pelvic floor exercises into the Active Always programme and wider leisure classes</p>		<p>Response from Active Rotherham</p> <p>They will include pelvic floor exercises into their existing “active always” provision. Public Health will also raise the importance of pelvic floor exercises at the next Rotherham Active Partnership meeting and long term conditions subgroup which covers most activity providers across the Borough. If there are any training requirements identified, these will be considered and delivered to the Rotherham Active Partnership members to ensure the exercises are embedded in all services.</p>	<p>Steve Hallsworth</p>	<p>January 2015</p>
<p>4. There should be greater publicity by partner agencies, coordinated through the Health and Wellbeing Board, to reduce stigma associated with incontinence and to raise public and provider awareness of:</p> <p>a) the importance of maintaining good bladder and bowel health and habits at all life stages (through media such as screens in leisure centres and GP surgeries, further website development, VAR ebulletin and a campaign during World Continence Week from 22-28 June 2015)</p> <p>b) healthy lifestyle choices having a positive impact on general health but also helping to prevent incontinence, such as diet, fluid intake and being active</p> <p>c) the positive benefits of pelvic floor exercises as a preventive</p>		<p>Response by SYPTE</p> <p>They have offered the opportunity to use Rotherham Interchange to promote health issues in either road show or poster display format. Information to be shared with the Urinary Incontinence Team.</p> <p>Response by Public Health</p> <p>Public Health offer the opportunity for key messages to be included on our Public Health TV screens as well as encouraging Pharmacies to consider prioritising incontinence as one of their Public Health Campaigns for 2015.</p> <p>Information will also be included on the Get Active Rotherham website to raise awareness and confidence of patients with urinary incontinence.</p> <p>It is recognised that the wide distribution of this review should also result in an increase in awareness of the needs of those experiencing urinary incontinence.</p>	<p>Rebecca Atchinson</p>	<p>January 2015</p>

<p>measure for urinary incontinence, including the use of phone apps for support</p> <p>d) the need to include the impact of incontinence due to medication, such as diuretics, within a patient's care</p>				
<p>5. RMBC Neighbourhoods and Adult Services should work with care homes to encourage more staff to participate in the training offered by the Community Continence Service and to increase staff understanding of the impact of mobility, diet and fluid intake on continence</p>		<p>Response by NAS</p> <p>Neighbourhood and Adult Services have previously offered incontinence training to care home staff but this was not taken up and as a consequence the training was cancelled. It is unclear if there was a need for training or if this is already being met by the Community Continence service support to Care Homes. Further information is being sought and NAS Learning and Development Team are happy to provide further training if necessary.</p>	<p>Rebecca Atchinson / Nigel Mitchell</p>	<p>January 2015</p>
<p>6. That the Health Select Commission receives a report from Rotherham Clinical Commissioning Group in 2015 on the outcomes of the project considering future service development of the Community Continence Service.</p>		<p>Response by Public Health</p> <p>The CCG have been forwarded the Health Select Commission report and will have been invited directly to attend the Select Commission and report back their thought and findings.</p>	<p>Rebecca Atchinson</p>	<p>January 2015</p>